

# RENTAL ACCOMMODATION

## TERMS AND CONDITIONS

### GENERAL INFORMATION

Please ensure you read and understand the following terms and conditions pertinent to your accommodation rental. If you have any queries do not hesitate to contact us.

Whilst we reserve the right to increase or decrease accommodation prices at any time, we will confirm to you the current price at the time of booking. As soon as you have confirmed your booking and paid your deposit or full payment, the cost of the rental is guaranteed against any further increase, (unless these increases are brought about by government action). This guarantee is offered subject to our conditions of payment being adhered to and providing that you do not make any further amendments to your holiday.

Your holiday home rental includes accommodation as booked, including services e.g. gas, water and electricity, (excludes pool/spa heating unless otherwise stated).

**NOT INCLUDED** IN OUR RENTAL PRICES: A) FLIGHTS : B) CAR HIRE :  
C) HOLIDAY INSURANCE : D) COST OF POOL/SPA HEATING UNLESS INDICATED.

### 1. BOOKING AND PAYMENT

**A) DEPOSIT:** to confirm the booking, a deposit of 25% of the full rental cost for the period must be enclosed with the completed and signed booking form. Upon clearance of payment, the booking will be confirmed in writing. Alternatively, you can pay by Visa or Mastercard by calling us on +44 (0)1283 812485. You must check the confirmation carefully and raise any queries immediately.

**B) PAYING YOUR BALANCE:** The balance of the rental fee is due at least 10 weeks prior to the commencement of the rental period. We reserve the right to treat the booking as cancelled if we do not receive the balance by the due date.

**C) HOW TO PAY:** Cheques should be made payable to **A PREECE**

And sent to: -

**4 Beacon Road, Rolleston on Dove, Burton on Trent, Staffs, DE13 9EF England**

In the event of a cheque not being honoured by the bank on which it is drawn, we will make a charge of £10.00 to cover the bank charges and our administration costs.

Please put your name and rental dates on the back of cheque.

Alternatively, you can pay by **Visa** or **Mastercard** by calling +44 (0)1283 812485



or completing the section at the bottom of the booking form.

American Express cards and payment via Paypal is accepted, however, a charge of 4% of rental cost will be applied due to the higher processing charges from these companies.

Card details are held securely and only processed upon agreement from the card holder. If paying the deposit by card, the cardholder will be contacted again before the balance is due to confirm that balance is to be processed on the same card.

Wire transfer is also accepted and UK or US bank details will be provided upon request.

**2. CANCELLATION:** in the event that you cancel your booking for any reason whatsoever, the following charges will apply: --

**PERIOD PRIOR TO DEPARTURE**

**CANCELLATION FEES CHARGED**

UP TO 10 WEEKS:

DEPOSIT ONLY

BETWEEN 4 – 9 WEEKS:

50% OF FULL RENTAL COSTS

WITHIN 4 WEEKS OF DEPARTURE

100% OF RENTAL COST

**3. ALTERATIONS TO BOOKINGS:** If, after your booking has been accepted, you wish to alter your arrangements, we will do all we can to help but an administration fee of up to £25.00 per booking may be charged.

**4. RENTAL PERIOD:** The rental period of the property begins at 4pm on the day of arrival. The property must be vacated by 10am on the day of departure, unless otherwise stated. Failure to comply may result in an additional charge levied against your security deposit for late departure.

**5. SECURITY DEPOSIT:** A security deposit of £50 (or equivalent in local currency) will be held by the owners against loss or damage occasioned by the use of the property by the parties to this agreement.

This will be held in the form of a cheque dated the first day of the rental period or credit card details where the card is valid for at least one month after the final day of the rental period.

The security deposit information/cheque will be returned or securely destroyed after a satisfactory status report has been received from the owners' agent and the keys replaced in the key box. Confirmation of this will be provided to the renter via email.

Any charge to the security deposit will be made known to the renter before the cheque is cashed or charges made to provided card.

**6. SUB – LETTING:** the accommodation is reserved exclusively for the people named on the booking form and no other persons whatsoever are permitted to stay there unless this has been agreed with the owners or their agents in writing.

**7. SAFETY:** the owners of the property or their agents cannot accept any responsibility whatsoever and howsoever caused for injury or damage caused as a result of the use of the pool, (if applicable), and the surrounding area. Guests are specifically requested not to allow unsupervised children to use the pool, and no glassware is to be taken outside to the pool area.

**8. FORCE MAJEURE:** the owners of the property or their agents will not be liable for loss or delays occasioned by any of the following: -

Strikes, riots, political unrest, hostilities, war or threat of war, terrorist activity, industrial disputes, fire, flood, technical / weather problems with transport, aircraft grounding, closure of airports or ports, weather conditions or any other event beyond the owners or their agents control.

**9. CONSTRUCTION DISCLAIMER.** Florida (Orlando and Naples in particular) is a rapidly growing state and it is difficult to predict which areas are likely to be "construction free" at any given time. We will make every effort to inform you at the time you make your reservation if the home you select might possibly be near a construction site at the time of your arrival. If this is a concern to you please discuss this with us and we will endeavour to describe the current state of affairs in the area selected. Therefore **NO REFUNDS** will be issued due to construction.